Received & Inspected

FEB 172011

Mulberry Cooperation Mulberry Co., Inc.

123 S Glick St. Mulberry, IN 46058

MULBERRY COOPERATIVE TELEPHONE CO., INC. Annual 47 C.F.R. § 64.2009(e) CPNI Certification EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2011 Statement of Compliance

- 1. I, Glen Hitze, certify that I am the CPNI Compliance Officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules.
- 2. I have personal knowledge of the facts stated in this Certification of Compliance. I am responsible for overseeing compliance with the FCC rules relating to Customer Propriety Network Information (CPNI).
- 3. The Company has an established system which the status of the customer's approval for the use of CPNI can clearly be established prior to the use or release of CPNI.
- 4. The Company has an updated CPNI policy manual and trains its personnel on the company and FCC policies, definitions, authorized and un-authorized use of, reporting requirements, documentation, and disciplinary processes of CPNI as established by the FCC.
- 5. It is the Company's policy to maintain records of its own sales and marketing campaigns that use CPNI. The Company maintains records of its affiliates sales and marketing campaigns that use CPNI. The Company maintains records of all instances where CPNI was disclosed of provided to third parties.
- 6. The Company has a supervisory review process regarding compliance with the FCC's rules relating to the protection of CPNI. The purpose of the review process is to ensure compliance with all rules prior to using CPNI for the purpose which customer approval is required. Company personnel, prior to using CPNI, must first consult with myself or Randy Maish, General Manager, regarding the lawfulness of using CPNI in the manner contemplated. In deciding whether the contemplated use of the CPNI is permissible, either I or Randy Maish consult the current FCC CPNI regulations, the FCC's compliance guide, and if necessary, legal counsel. The Company's personnel must obtain supervisory approval from either Randy Maish or I regarding any proposed use of CPNI.
- 7. Randy Maish and I personally oversee the use of opt-in, opt-out or any other approval requirements, disclosure requirements and notice requirements as required by the FCC regulations. We also review all notices required by the FCC to maintain compliance.

No. of Copies rec'd_	0+4
ListABCDE	

- 8. Randy Maish and I ensure the Company enters into confidentiality agreements, as necessary, with any joint venture partners or independent contractors to whom it discloses or provides access to CPNI.
- 9. It is the Company's policy to maintain records of Customer approval for use of CPNI, Opt-In/Opt-Out, Customer notifications, and breach logs as required by the FCC regulations.

CPNI Compliance Officer:

February 10, 2011

Glen Hitze

Mulberry Cooperative Telephone Co., Inc.

123 S Glick St. Mulberry, IN 46058 FEB 17 2011 FCC Mail Room

Annual 47 C.F.R. § 64.2009(e) CPNI Certification EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2011 covering the prior calendar year 2010.

1. Date filed: February 10, 2011

2. Name of company covered by this certification: Mulberry Cooperative Telephone Co., Inc.

3. Form 499 Filer ID: 808299

4. Name of signatory: Glen Hitze

5. Title of signatory: CPNI Compliance Officer

6. Certification:

I, Glen Hitze, certify that I am an officer of the company named above, and acting as an agent for the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, record keeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

The company <u>has not</u> taken actions against data brokers in the past year.

The company <u>has not</u> received customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47.C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the $\sqrt{0}$ S. Code and may subject it to enforcement action.

Signed

February 10, 2011

Glen Hitze, CPNI Compliance Officer

Attachments: Accompanying Statement explaining CPNI procedures.

Reactived & Inspected

FEB 172011

FCC Mail Room

Mulberry Cooperative Telephone Co., Inc. 123 S Glick St. Mulberry, IN 46058

MULBERRY COOPERATIVE TELEPHONE CO., INC. CPNI Compliance Office Certification

I, Glen Hitze, hereby acknowledge that I fully understand Mulberry Cooperative Telephone Co., Inc. obligations under the Customer Proprietary Network Information (CPNI) Federal Communications Commission (FC) rules and I do have personal knowledge of Mulberry Cooperative Telephone Co., Inc. operating procedures for the protection of CPNI. I have completed training on the CPNI rules and thoroughly understand Mulberry Cooperative Telephone Co., Inc CPNI Manual. I understand the CPNI rules and will go above and beyond the FCC mandated rules to help protect CPNI.

CPNI Compliance Officer: February 10, 2011

Approved By: February 10, 2011

Gerry **N**eal, President